


# John Philip Davies

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(available on application by email)

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## PROFILE

- *Highly motivated **Project Manager** with in depth experience of training projects, involving the production of e-Learning and multimedia Technology Based Training software and the design and delivery of classroom-based training in both PC Applications and soft skills.*
- ***Product Manager** with experience of product definition, development and marketing.*
- *Qualified as **Prince 2 Practitioner**. Good communicator with proven influencing skills, confident in dealing with people from both technical and business backgrounds.*
- ***Management of teams**. Good leadership and team skills. Proven track record of completing projects against both time and financial constraints.*
- *Management of **Bids and tenders** in Defence and Government sectors.*
- ***PC literate**. Software development background - experienced programmer to system level. Daily use of **MS Project 2000** and **MS Office 2000**. Basic Security cleared.*

## CAREER HISTORY

**Streamline (part of the Royal Bank of Scotland Group)**

**2001 - date**

**Project Manager/Product Manager**

2001 - date

Responsible for several projects and products within RBS's Streamline Card processing service.

Examples include:

- *Representing Streamline on various UK committees of the main Card Schemes (Visa & MasterCard).*
- *Representing Streamline on the RBSG Project Board for a high-profile e-Procurement and e-Payment project with the Treasury's Office of Government Commerce buying solutions Department. Responsible for delivering Streamline's Purchasing Card processing solution to the Board. Liaison with internal and external development teams to ensure the smooth integration of Streamline's service within the overall project.*
- *Product Champion for enhancing Streamline's Web site. Business Requirements definition, marketing strategy, liaison with technical solution developers from both host processing systems and Web development team.*
- *Product Champion for e-Procurement market development within Streamline. Identification of opportunities, liaison with other interested parties within RBSG and with Card Scheme representatives (eg Visa).*

**CMG Admiral (part of the CMG Group)****1998 - 2001****Project Manager**

1998 - 2001

Responsible for numerous projects within the Public Sector. Examples include:

- Leading a mixed team of internal, MoD and third-party trainers to set up and deliver, in Oman, a two-month programme of Procurement training, leading to Certification, for the Omani Ministry of Defence.
- Leading a team of Web designers and developers to produce two interactive multimedia Web-based training courses for an on-line university. Content generated in HTML, Javascript and Flash using Macromedia Dreamweaver, Coursebuilder, Fireworks, Flash 4
- Design and development of a Multimedia CD-ROM based Induction package for an RAF base.
- Design and delivery of a complete training programme for a major Government Department's NT migration project, involving awareness sessions, hands-on classroom courses, CBT, study guides, post-training support and a complete delegate booking service. A £1m programme.
- Provision of Personal Effectiveness Training courses for a major aerospace client, including an intranet site.
- Design and delivery of a 200-page self paced study guide for a major Government Department's bespoke application.
- Managing the production of a tender, as part of a large international consortium, to provide a complete training solution for the consortium's Battlefield Communications offering.

**NatWest Group****1973-1998**

Retail Banking Platform, Goodmans Fields, London

**Project Manager, RBP Training Design and Development**

1995-1998

- Responsible within RBP Programme (a major **NT migration** project) for all training material design and development, managing a team of 5 designers and software developers.
- Responsible for managing the development, by internal and external software developers, of multimedia Technology Based Training software written in Visual Basic to support RBP Project. Managing several small to medium sized (<£100k) projects simultaneously. Full life cycle.
- External supplier management, including establishment of Preferred External Supplier list
- Responsibility for specification and configuration of RBP Multimedia PCs
- Managing Level 3 Support for RBP Multimedia PCs
- Selection of third party TBT software for use within the Group

Central Training function, various locations, London

1984-1995

**Manager, Technology Research and Distance Learning (1987-1995)****Assistant Manager, Distance Learning (1984-1987)**

- Research and development of IT solutions for NatWest UK training, latterly for RBP Project.
- Research and development of technical training solutions for CBT function of Group Training
- Specification and configuration of Distance Learning PCs
- Creation and continual enhancement of Training Management System software
- Technical Multimedia Consultancy role

Group Training function, London

1981-1984

**Assistant Manager, Group Training**

- Training Material Design

Various NatWest branches

1973-1981

- Branch Banking - all jobs in branch banking, including being in charge of a sub branch

## Key Qualities

**Project management** experience, including **Prince 2 Practitioner** qualification

**Product management** experience

Able to relate to **both technical and business**

Able to research issues, identify problems and develop solutions

Technically aware and **PC literate**

Able to work under own initiative or in a team

Motivational team leader

Accustomed to working under pressure

Programming background: VB6, Pascal, TenCORE, X86 assembler, FrontPage, Dreamweaver

## Education

### University of Sussex

1971-1972

*Master of Science, Atomic Collisions in Solids.*

### University of Sussex

1968-1971

*Bachelor of Science (Honours), Materials Science (2:2).*

### Peter Symonds School, Winchester

1961-1968

*3 A levels: 2xG1 (Physics & Chemistry), 1xG2 (Maths)*

*8 O levels: 7xG1, including English and Maths, 1xG2*

## Interests and activities

*Sailing (RYA qualified), diving (qualified to PADI Advanced Open Water Diver level), travel, wine, astronomy, walking and trekking.*

## Accreditations

**Member, Chartered Institute of Personnel Development (MCIPD)**

**Prince 2 Practitioner**

## Languages

*German (good)*

*French (basic)*

## Other

*Nationality: British*

*Passport: Full*

*Date of Birth: 4 August 1950*

*Driving License: Full/Clean*

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